ABCDE Model

A. Affective
   - Intentional respect for cultural differences
   - Having an accepting attitude

B. Behavioural
   - skill set for learning beliefs, values to determine appropriate goals, interventions

C. Cognitive
   - Generic knowledge of cultural issues
   - Specific knowledge of different groups

D. Difference
   - Issues of power magnified with different patient and clinician cultural identities
   - Impact of systemic oppression, discrimination, racism

E. Equity
   - Creating the same opportunity for positive health outcomes for all

Adapted from Srivastava, R. H. The ABD (and DE) of cultural competence in clinical care. Ethnicity and Inequalities in Health and Social Care, 1 (1), 27-33, 2008